Problem Resolution Report

NORTHROP GRUMMAN

NG/CoSD-032, Revision 2
Revised Engineering Workstations

Date: February 6, 2008

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to provide for an adjustment in the pricing for the Engineering Workstation Resource Units to reflect upgrades, requested by the County Technology Office, to the recommended standards for CY03. Specifically, the County requested and Northrop Grumman proposed an enhanced Engineering Workstation with 4 gigabytes of memory as opposed to two gigabytes for the basic Engineering Workstation

Resolution:

1.   Schedule 16.1, Fees, Exhibit 16.1-1 for Engineering Workstations, is amended as shown in Attachment 1 to this PRR-032. Attachment 1 establishes a price of $149.82 per month, an increase of $1.26 per month for the enhanced Engineering Workstation over the basic Engineering Workstation.

2.   Pricing for the enhanced Engineering Workstation will apply to all Engineering Workstations deployed after the effective date of this PRR. All basic Engineering Workstations currently installed will be billed at the previous rate of $148.56 per month.

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, THE Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: _Dorothy R Gardner_

Name: _Dorothy R. Gardner_

Title: _Senior PCO_

Date: _3/25/08_

NORTHROP GRUMMAN INFORMATION
TECHNOLOGY, INC.

By: _____

Name: _RANDOLPH PROBST_

Title: _DR, CONTRACTS_

Date: _2/7/2008_

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
Proposed New Pricing														
Enhanced Engineering Workstation	Desktop Services - Personal Computing Services--Section 4.4	Engineering Workstation	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	$ 149.82	0	0	B1	$ 188.15	$ 170.21	$ 135.23	$ 127.33	Specific	4

Exhibit 16.1-2Decomposition

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Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakouts)	Resource Unit Fee	Revised Component Fee
Enhanced Engineering Workstation	Desktop Services - Personal Computing Services--Section 4.4	Engineering Workstation	Fixed monthly fee per unit		$ 149.82	
				Hardware		83.91
				Hardware Maintenance/Break-Fix		10.08
				Software License		9.56
				Software Break-Fix		15.46
				IMAR's		14.10
				Refresh Support		6.41
				Desktop Application Directory Maintenance		10.30